



File  
**MUNISIPALITEIT - MUNICIPALITY - UMASIPALA-WASE**

**BEAUFORT-WES/BEAUFORT WEST/BHOBHOFOLO**

KANTOOR VAN DIE DIREKTEUR : FINANSIËLE DIENSTE

OFFICE OF THE DIRECTOR : FINANCIAL SERVICES

Rig asseblief alle korrespondensie aan die Munisipale Bestuurder/Kindly address all correspondence to the Municipal Manager/Yonke imbalelwano mayithunyelwe kuMlawuli kaMasipala

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BEAUFORT WEST  
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Datum  
Date 2021.11.23  
Umhla

Vat: 4 000 846 388

**MEMORANDUM TO THE MUNICIPAL MANAGER**

**UNBLOCKING PROCESS OF CONSUMER ACCOUNTS**

Domestic consumers with an account that are overdue for more than two months shall qualify for an instalment arrangement as indicated below:

<b>Consumer Categories</b>	<b>Minimum Arrangement Instalment</b>	<b>Amount Payable</b>
Indigent – unemployed	R50.00	R50.00 + Current account
Indigent – receiving grant	R100.00	R100.00 + Current account
Working class	R400.00	R400.00 + Current account

Consumers whose accounts are blocked will be unblocked when the amount payable as indicated above is paid.

In case the consumer defaults on an agreed arrangement, the overdue amount plus interest on an account shall be paid immediately and must be paid before the consumer can be unblocked..

This communication serves to encourage consistency in the implementation of the debt and credit control policy.

Your cooperation in this regard will be appreciated.

Yours Faithfully,

 23/11/2021

Ms Nomfundo Ntsangani  
**DIRECTOR: FINANCIAL SERVICES**

/pnl