



BEAUFORT WEST MUNICIPALITY / BEAUFORT-WES MUNISIPALITEIT

MUNICIPAL NOTICE NO: 15/ 2025

ARRANGEMENTS FOR THE SETTLEMENT OF ARREAR MUNICIPAL ACCOUNTS

Notice is hereby given that Beaufort West Municipality will be vending prepaid electricity and water directly from the financial system Inzalo (EMS) from the **1st of February 2025**. All customers with an arrear outstanding balance must enter into a re-payment plan over the approved settlement period as determined by Council's Credit and Debt Collection Policy. Electricity supply will remain disconnected until an arrangement is signed and customer undertakes to settle arrear balance by monthly payments. Arrangements will be free of interest, should the payment arrangement be maintained regularly.

Guidelines- Terms and Conditions

The Customer must –

- On the official agreement form, adopted by Council for that purpose, sign an acknowledgement of debt.
- Sign an acknowledgement that, if the arrangements being negotiated are later defaulted on, that no further arrangements will be possible, and that disconnection of water and electricity will follow immediately, as will legal proceedings

Property Owners:

- Proof of Identity of all Owners
- Proof of Income
- If you are unemployed, an affidavit confirming this
- An upfront payment of the current amount outstanding on all municipal accounts and additional payment towards arrears

If the account is in more than one person's name then you must provide a letter of consent from all account holders as well as all the documents mentioned above.

Old Age, Disability, Pensioners, and Indigent Customers

DEBT	PAYMENT OF ARREARS
R1000 – R 2500	5% of outstanding debt plus the cost of credit control. The balance over maximum period 18 months.
R2501 – R5000	5% of the first outstanding R2500 3% over R2500 plus the cost of credit control actions. The balance of the outstanding amount over maximum period of 24 months.
R5001 and above	5% of the first outstanding R2500 3% above R2500 plus the cost of credit control actions. The balance of this outstanding amount over a maximum period of 36 months.



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Domestic Customers

DEBT	PAYMENT OF ARREARS
R1000 – R 2500	10%of outstanding debt plus the cost of credit control. The balance over maximum period of 12 months.
R2501 – R5000	10 % of the first outstanding R2500 3%over R2500 plus the cost of credit control actions. The balance of the outstanding amount over maximum period of 18 months.
R5001 and above	10% of the first outstanding R2500 5% above the second R2500 outstanding plus the cost of credit control actions. The balance of this outstanding amount over a maximum period of 24 months.

Business properties

The following documents must be submitted for Business arrangements:

- CK/CM/ Trust document depending on the type of organisation
- Letter of consent signed Directors/Members

DEBT	PAYMENT OF ARREARS
R3000 – R 15000	The first R3000 of the outstanding debt plus the cost of credit control. The balance up to R15000 over maximum period of 12 months.
R15001 and above	The first R5000 of the outstanding debt plus the cost of credit control. The balance over a maximum period of 18 months.

GOVERNMENT DEPARTMENTS

No arrangements for Government Departments.

The instalment shall be levied monthly on the consolidated account. Full outstanding account must be paid monthly. Monthly accounts must bet Failure to promptly pay shall result in the services being disconnected.

For arrangements on the related, all customers must visit the

- Department of Finance: 15 Church Street, Beaufort West
- Nelspoort Municipal Offices: Loff End Avenue, Nelspoort
- Murraysburg Municipal Offices: 23 Beaufort Street, Murraysburg

All arrangements must be made during office hours (07:30 to 16:00), Monday to Friday at Credit and Debt Collection.


 DERICK WELGEMOED
 MUNICIPAL MANAGER